

Minutes of the PATIENT COUNCIL meeting held on Wednesday 25 February 2015 at 06.15pm in room AG11, Barnsley College, Church Street, Barnsley

PRESENT:

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| Chris Ruddlesdin (in the Chair) | Barnsley CCG Lay Member |
| Adrian England | Monk Bretton PRG Rep / HealthWatch Barnsley |
| Alan Jones | Wombwell Medical Centre PRG |
| Ann Hart | Ashville Medical Centre PRG |
| Ben Cox | Park Grove Medical Centre PRG representative |
| Chris Millington | Patient |
| Elaine Shelton | Wombwell Medical Centre PRG |
| Gerald Alliott | Patient |
| Gloria Alliott | Patient |
| Laura Ruddy | Patient |
| Margaret Sheard | Patient |
| Marie Hoyle | The Kakoty Practice Manager & CCG Governing Body Member |
| Mike Austin | Chair of Barnsley Practice Managers Group |
| Peter Moody | BIADS |
| Phillip M Watson | Patient |
| Stephen Ruddy | Patient |
| Tom Sheard | Patient |
| Zofia Hrebenda | 360 Engagement |

IN ATTENDANCE:

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| Dr Balac | Chairman of Barnsley Clinical Commissioning Group and Local GP |
| Lynne Richards | Governance Assurance and Engagement Facilitator |

APOLOGIES:

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| Colin Wilkinson | Patient |
| Dr Clare Bannon | GP & CCG Governing Body Member |
| Jan Eldred | The Kakoty Practice PRG representative |
| Margaret Dennison | Patient |
| Lynne Craven | Patient |

| Agenda Item | Note | Action | Deadline |
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| PC 15/02/01 | WELCOME, INTRODUCTIONS & DECLARATIONS OF INTEREST RELEVANT TO THE AGENDA | | |

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| | <p>The Chair opened the meeting and welcomed all members to the February meeting of the Patient Council. There were no declarations of interest relevant to the agenda received.</p> | | |
| GUEST SPEAKERS | | | |
| PC 15/02/02 | DR BALAC, CHAIRMAN OF BARNSELY CCG & LOCAL GP | | |
| | <p>The Chair introduced Dr Balac, CCG Chairman and local GP, to the Patient Council meeting and introductions took place.</p> <p>Dr Balac commented that he had last attended the meeting in April 2014 to update members on the Primary Care Strategy that the CCG was working on at that time. He added that since this time the CCG had developed and implemented a number of new initiatives that he wished to share with Patient Council members.</p> <p>Dr Balac gave a presentation which highlighted that he would be updating members on the following initiatives:</p> <ul style="list-style-type: none"> • Primary Care Strategy • Practice Delivery Agreement • Barnsley Quality Framework • Innovation Fund • Co-commissioning of Primary Care • GP Federation and Prime Minister's Challenge Fund • New Models of Care MCPs and Vanguard site application | | |
| | <p>Primary Care Strategy</p> <p>Dr Balac informed members that the CCG, in conjunction with its member practices, had developed an ambitious strategy for the further development of Primary Care in Barnsley over the next five years. He stated that the CCG's goal was to realise a wider model of out of hospital primary care.</p> <p>Mr Philip Watson queried how the Minimum Practice Income Guarantee (MPIG) was anticipated to affect Barnsley practices. Dr Balac advised that the MPIG was brought in in 2004 to prevent some practices losing funding. He advised that now the MPIG was less important to practices due to QOF and Enhanced Services, as practices now received payments for services rather than patients. It was advised that the GP contracts were currently going through a process</p> | | |

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| | <p>of equalisation as practices on average received £78 per patient per year but some practices were receiving £80+ and others only receiving £70.</p> <p>Mr Peter Moody queried if GP's were expecting to financially gain from diagnosing Dementia patients, as it was recently passed that the GP's would receive £55 for every patient they diagnosed. Dr Balac advised that the funding put more pressure on GP's and that the focus around Dementia diagnosis was about raising standards and awareness of Dementia.</p> | | |
| | <p>Practice Delivery Agreement (PDA)</p> <p>Dr Balac informed members that the CCG had developed a Practice Delivery Agreement which had been signed upto by all Barnsley's GP Practices. He advised that the PDA was to address the capacity issues in Primary Care and give practices the financial backing and confidence to invest in its workforce. It was stated that by doing this the CCG was investing recurrent monies into Primary Care with specified outcomes which addressed inequalities in services across Barnsley.</p> <p>Members noted that the PDA had been co-produced with Beachcrofts Solicitors to avoid any perceived Conflicts of Interests.</p> <p>Dr Balac also informed members that the CCG was looking at a GP Fellowship Model which meant investing in 4-6 GP's with South West Yorkshire Partnership Foundation Trust to spend time where they were most needed to address Barnsley's Health Inequalities.</p> | | |
| | <p>Barnsley Quality Framework (BQF)</p> <p>Members noted that a Local Quality Framework had been developed to enable all practices to provide quality services. Practices who had signed up to Practice Delivery Agreement would be required to provide all the services that formed the Barnsley Quality Framework, which would:</p> <ul style="list-style-type: none"> • Provide equality of service provision to the Barnsley Patient Population. • Ensure access to local services and out of hospital care. | | |
| | <p>Innovation Fund</p> | | |

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| | <p>Members were informed that an Innovation for Excellence in General Practice fund had been created, to help address the rising levels of demand in General Practice.</p> <p>It was advised that the Innovation Fund supported practices who wanted to be creative and try something new, which could be tested and brought to other practices if successful.</p> <p>The funding was £25,000 (maximum) per practice and the CCG had received 27 applications for the fund in which 9 applications had been successful. It was noted that the CCG had bought intellectual ownership to the pilots.</p> <p>It was queried if any of the successful applications received were from single handed GP practices. Dr Balac advised that the majority of successful applications were not from single handed GP practices.</p> | | |
| | <p>Co – Commissioning of Primary Care</p> <p>Dr Balac informed members that Barnsley CCG had been approved on 19 February 2015 as one of only 64 CCGs to take on delegated commissioning to hold the GP contracts. He added that this would enable local commissioning arrangements that could deliver integrated care, in and out of hospital.</p> <p>In order to do this, Dr Balac informed members that the CCG had established a Primary Care Commissioning Committee which had a Lay and Executive majority and a Lay Chair. He added that the CCG had also thoroughly strengthened its Conflicts of Interests Policy.</p> | | |
| | <p>New Models of Care MCPs and Vanguard site application</p> <p>Dr Balac discussed having a wider model of Primary Care which looked at how hospital services could be provided in the community at cheaper rates but maintaining quality and safety. Members raised that this had happened in that past but had been unsuccessful. Dr Balac stated that although this had been trailed in the past LIFT buildings now had better facilities and were now equipped to do this safely and to the same quality.</p> <p>He added that Barnsley had applied to be a Vanguard Pilot Site which was Multi Specialty Provider Model that meant that hospital care could be provided in the community which</p> | | |

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| | <p>would be better for the patient and more cost effective. It was advised that if the federation and CCG were successful in achieving this then there would be wide spread public engagement.</p> | | |
| | <p>GP Federation and Prime Minister's Challenge Fund</p> <p>Members were informed that there were currently 7 practices signed up to the Federation and a further 4 had expressed an interest.</p> <p>It was advised that the Federation had submitted an application to the Prime Ministers Challenge Fund, on behalf of all the practices in Barnsley, which looked at improved GP Access. This was through a wide range of initiatives such as extended out of hour provision, Skype Consultations and email consultations. It was advised that successful applicants would be notified by the end of February.</p> | | |
| | <p>Questions</p> <p>Mr Chris Millington queried the timeline for implementation on the above initiatives. Dr Balac advised that Primary Care Strategy, Practice Delivery Agreement, Barnsley Quality Framework and Federation had already been completed.</p> | | |
| | <p>It was queried how many GP's there currently was working in Barnsley. Dr Balac advised that there was around 160 GP's in Barnsley which equalled less GP's per patient than Doncaster, Rotherham and Sheffield. He added that out of the 160 GP's these included salaried GP's and part time GP's.</p> | | |
| | <p>It was raised that last time Dr Balac attended the meeting accessibility and Saturday opening was discussed, and an update in relation to this was requested. Dr Balac advised that 9 practices initially opened up on Saturday and currently only 6/7 practices were still offering Saturday morning appointments. He advised that due to small number of practices offering Saturday morning appointments this could not be widely publicised which meant that there was little uptake in these appointments.</p> | | |
| | <p>Mr Alliott queried if patients attending A & E meant reduced numbers attending GP surgeries. Dr Balac advised that this was not the case and GP appointments were still at high demand. He advised that even when the walking centre was</p> | | |

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| | functioning this did not reduce patients attending A & E and GP appointments. | | |
| | Mr Peter Moody queried if the CCG were accepting the poor Ambulance Response times for Barnsley. Dr Balac advised that the YAS performance had been discussed at length in Governing Body Private sessions and what the CCG options were had been explored. He added that the CCG would not accept lower response times for Barnsley than in other areas of Yorkshire. | | |
| | The Chair thanked Dr Balac for his presentation and discussion with the Patient Council. | | |
| GENERAL | | | |
| PC 15/02/03 | MINUTES OF THE PREVIOUS MEETING HELD ON 28 JANUARY 2015 | | |
| | The minutes of the previous meeting held on 28 January 2015 were verified as a correct record of the proceedings. | | |
| PC 15/02/04 | MATTERS ARISING REPORT | | |
| | <p>The Patient Council received the Matters Arising Report and received the following updates:</p> <p>PC 15/01/02 – Accident and Emergency Department. – The Chair advised that the GP funded by BHNFT and working during the day-time and evening did not get pulled to Rotherham. The CCG was currently discussing this issue with Care UK of why the OOH GP was being pulled to Rotherham.</p> <p>PC 15/01/02 – Patient Discharge Transport – The Chair informed members that the main discharge ambulance contract had been renewed. The smaller, non-recurrent contract, which was to assist the Trust whilst new discharge procedures had been implemented, had not been renewed.</p> <p>PC 15/01/02 – Intermediate Care Transport – The Chair informed members that the Health and Well-being Board had approved £439k from the Better Care Fund to maintain the Intermediate Care beds.</p> <p>PC 15/01/02 – Four Hour Wait – The Chair informed members that earlier in the day he had attended the A & E</p> | | |

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| | <p>department to establish when the four-hour clock commenced. He advised that when the ambulance arrived at A & E the crew confirmed on a touch screen that they had arrived and handed over to the A & E Co-ordinator. This touch screen button commenced the four-hour wait. He advised that this was audited by YAS and the Trust and with the technology in place would be hard for anyone to manipulate the figures.</p> <p>Mr Sheard thanked the Chair for gaining clarification on the above matters.</p> | | |
| AGENDA ITEMS | | | |
| PC 15/02/05 | REPORT OF THE CHAIR | | |
| | <p>The Chairman presented the Patient Council with the monthly Chairman's report and the following main points were discussed:</p> <p><u>Child Sexual Exploitation</u> - The Chair informed members of a report from Louise Casey CB following an inspection of Rotherham Metropolitan Borough Council on 4 February 2015. The report found a council in denial, and ended the report with "RMBC needs a fresh start". The Chair stated that he would arrange a presentation on CSE from an acknowledged local expert for a future meeting.</p> <p><u>Freedom to speak up (F2SU): Francis report</u> – The Chair advised that as a follow on from Sir Robert Francis's previous reports on Mid Staffordshire Hospital a further report on whistleblowing and bullying within the NHS has been released. Within the report it described 20 principles to ensure that staff and patients/relatives were empowered to raise concerns without fear when issues were identified.</p> <p><u>Chief Officer Appointment</u> - Members noted that the CCG's Chief Officer, Lesley Smith, was appointed on an interim basis from last July. The appointment process was currently underway, with interviews on 25/26 February, to appoint a permanent Chief Officer.</p> <p><u>Chairman's Engagements</u> - Members noted that the Chair's appointment to the CCG was for a 2 year period, which would come to an end on 31 March.</p> | CR | 25.03.15 |

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| | <p>Next CCG Governing Body meeting - Members were advised that the next CCG Governing Body meeting would be held on Thursday 12 March 2015 at St Johns Community Centre, Penistone, starting at 9.30am. Patient Council members were encouraged to attend the meeting.</p> | | |
| <p>PC 15/02/06</p> | <p>DATE AND TIME OF THE NEXT MEETING:</p> | | |
| | <p>The next meeting of the patient Council will be held on Wednesday 25 March 2015 at 6.15 pm at Barnsley College, Church Street, Barnsley.</p> | | |

ADOPTED