|  |
| --- |
| **FREEDOM OF INFORMATION REQUESTS September 2017** |

|  |  |
| --- | --- |
| **FOI NO: 876** | **Date Received: 6 September 2017** |
| **Request :**  Please can I request how much the organisation has spent on agency nursing staff to work within Continuing Healthcare?  If possible please can you break this down by financial year? I.e. 2015-2016, 2016-2017  Please can you also confirm which agencies have been used during this period? | |
| **Response :**  Continuing Healthcare agency costs    2015/16 2016/17  £ £  Computer Futures Ltd 0 37,322  \* Prior to 2015/16 the Continuing Healthcare function was provided by a shared service on a block contract. | |

|  |  |
| --- | --- |
| **FOI NO: 877** | **Date Received: 7 September 2017** |
| **Request :**   1. Who is the service lead/manager responsible for CHC and NHS Funded Nursing Care assessments? 2. How many permanently contracted nurse assessors are employed by the CCG? 3. Has the CCG contracted external providers/staffing agencies to complete CHC and Funded Nursing Care assessments? 4. How long was the contract for? 5. What was the total value of this contract? 6. How many CHC or NHS Funded Nursing Care assessments were completed under this contract? 7. How many CHC or NHS Funded Nursing Care Assessments assessments were not completed within the advised 28 days from referral for 2017 so far and in total for 2016? 8. How many “Fast Track” CHC or NHS Funded Nursing Care assessments have been completed for 2017 so far and in total for 2016? 9. How many CHC and NHS Funded Nursing Care assessments does the CCG currently have outstanding? 10. Does the CCG commission any other NHS or Local Authority bodies to undertake CHC or NHS Funded Nursing Care assessments? 11. Does the CCG have any plans to engage external providers/staffing agencies to support with CHC and NHS Funded Nursing Care assessments? | |
| **Response :**  1.       Who is the service lead/manager responsible for CHC and NHS Funded Nursing Care assessments?  Sheena Moreton  2.       How many permanently contracted nurse assessors are employed by the CCG?   7  3.       Has the CCG contracted external providers/staffing agencies to complete CHC and Funded Nursing Care assessments?    Yes  4.       How long was the contract for?   24 weeks  5.       What was the total value of this contract?  2017/18 Total cost £44,593  6.       How many CHC or NHS Funded Nursing Care assessments were completed under this contract?   48  7.       How many CHC or NHS Funded Nursing Care Assessments assessments were not completed within the advised 28 days from referral for 2017 so far and in total for 2016?  58  8.       How many “Fast Track” CHC or NHS Funded Nursing Care assessments have been completed for 2017 so far and in total for 2016?     |  |  |  | | --- | --- | --- | |  | 2016 (Jan – Dec) | 2017 (Jan – Aug) | | DST’s | 369 | 217 | | Fast tracks | 610 | 430 |   9.       How many CHC and NHS Funded Nursing Care assessments does the CCG currently have outstanding?   |  |  | | --- | --- | | New | 113 | | CHC | 75 | | Fast track | 54 | | FNC | 37 | | JPOC | 38 |   10.   Does the CCG commission any other NHS or Local Authority bodies to undertake CHC or NHS Funded Nursing Care assessments?  No  11.   Does the CCG have any plans to engage external providers/staffing agencies to support with CHC and NHS Funded Nursing Care assessments?   No | |

|  |  |
| --- | --- |
| **FOI NO: 878** | **Date Received: 13 September 2017** |
| **Request :**  EXISTENCE OF SERVICES USING FIRST CONTACT PHYSIOTHERAPY ROLES    Request 1    Please tell us about first contact physiotherapy roles in General Practice in the areas covered by NHS Barnsley CCG by answering the following:    (a) Please confirm/deny whether the areas covered by NHS Barnsley CCG has any first contact physiotherapists in General Practice  (b) If yes to Request 1(a) please confirm/deny whether this is a pilot  (c) If yes to Request 1(a) please confirm/deny whether it is a permanent part of the service  (d) If yes to Request 1(b) please confirm/deny whether you have plans to roll out the pilot to other GP surgeries in the areas covered by NHS Barnsley CCG    FUNDING OF FIRST CONTACT PHYSIOTHERAPISTS IN GENERAL PRACTICE    Request 2    Please tell us about how first contact physiotherapy roles in General Practice in your area are funded by answering the following:    (a) If yes to Request 1 (a) please confirm/deny whether this is funded all or in part by NHS Barnsley CCG  (b) If yes to Request 1 (a) please confirm/deny whether this is funded all or in part by individual GP practice (s) a GP federation (s) or GP cluster (s)  (c) If yes to Request 1 (a) please confirm/deny whether this is funded all or in part from temporary funding  (d) If yes to Request 2 ( c) please specify what this source of funding is (name of the fund)    WHERE ARE THE SERVICES THAT ARE USING FIRST CONTACT PHYSIOTHERAPIST ROLES IN GENERAL PRACTICE    Request 3    Please tell us more about which services are utilising first contact physiotherapists by answering the following:    (a) If yes to Request 1 (a) please provide the name of GP practices, GP federations and GP clusters in the areas covered by NHS Barnsley CCG, that have first contact physiotherapists working in General Practice    (b) If yes to Request 1 (b) please provide the name of the physiotherapy provider who delivers a service that has a first contact physiotherapist working in General Practice      Public Interest Arguments  There is a clear public interest for disclosure of this information, in that disclosure will:  • Further the understanding of and participation in the public debate of issues of the day, and will allow a more informed debate of issues under consideration by public bodies.  • Promote accountability and transparency by public authorities for decisions taken by them.  • Promote accountability and transparency in the spending of public money.  • Allow individuals to understand decisions made by public authorities affecting their lives and, in some cases, assisting individuals in challenging those decisions. | |
| **Response :**  NHS Barnsley CCG does not offer first contact physiotherapy in General Practice | |

|  |  |
| --- | --- |
| **FOI NO: 879** | **Date Received: 13 September 2017** |
| **Request :**  What Clinical system is used in your GP practices? (EMIS, SystemOne, Vision) etc. | |
| **Response :**   |  |  | | --- | --- | | **Clinical System** | **Number of Practices:** | | SystemOne | 15 | | Emis | 17 | | Vision | 1 | | |

|  |  |
| --- | --- |
| **FOI NO: 880** | **Date Received: 15 September 2017** |
| **Request :**  1. How many bariatric patients are currently receiving CHC funded support?    2. What is the annual cost attributed to the care of bariatric patients receiving CHC funded support?  A) For the year 2015-2016?  B) For the year 2016-2017?  C) For the year to date so far?    3. How many CHC funded support packages for bariatric patients required 3:1 staffing?    4. How many CHC funded support packages for bariatric patients required nursing support?    5. How many CHC funded support packages were in a residential setting?    6. How many CHC funded support packages were in a home/community setting?    7. How many bariatric patients were unable to be provided with care in their own home? | |
| **Response :**  1.    How many bariatric patients are currently receiving CHC funded support? I am sorry we do not hold this information on our database, it is not a requirement by the DOH    2.    What is the annual cost attributed to the care of bariatric patients receiving CHC funded support?    A)     For the year 2015-2016?  B)      For the year 2016-2017?  C)      For the year to date so far?  I am sorry but we do not hold this information on a data base to identify bariatric patients    3. How many CHC funded support packages for bariatric patients required 3:1 staffing? I am sorry but we do not hold this information separately on a data base    4.    How many CHC funded support packages for bariatric patients required nursing support? I am sorry but we do not hold this information separately on a data base    5.    How many CHC funded support packages were in a residential setting?  April 15 - March 16 = 212  April 16 - March 17 = 325  April 17 to date = 164    6.    How many CHC funded support packages were in a home/community setting?  April 15 - March 16 = 233  April 16 - March 17 = 343  April 17 to date = 261    7.    How many bariatric patients were unable to be provided with care in their own home?  I am sorry but we do not hold this information on the database | |

|  |  |
| --- | --- |
| **FOI NO: 881** | **Date Received: 18 September 2017** |
| **Request :**   1. How many people applied to your CCG for continuing healthcare funding between 2013 – present 2. Of these, how many are successful in being granted the funding between 2013 – present 3. Of these, how many were unsuccessful between 2013 – present 4. Of the cases that were unsuccessful, how many asked for the CCG to review their application for funding between 2013 – present?   How many of these reviews found in favour of the applicant? 5. How many cases were transferred to an independent review panel between 2013- present? How many of the independent reviews found in favour of the applicant | |
| **Response :**   1. How many people applied to your CCG for continuing healthcare funding between 2013 – present   2013 = 378  2014 = 360  2015 = 359  2016 = 465  2017 (Jan - Sep) = 489     1. Of these, how many are successful in being granted the funding between 2013 – present   2013 = 74  2014 =59  2015 = 41  2016 = 78  2017 (Jan - Sep) = 31    3.       Of these, how many were unsuccessful between 2013 – present  2013 = 172  2014 =179  2015 = 198  2016 = 274  2017 (Jan - Sep) = 392    4.       Of the cases that were unsuccessful, how many asked for the CCG to review their application for funding between 2013 – present?   How many of these reviews found in favour of the applicant?   |  |  |  |  | | --- | --- | --- | --- | | Barnsley CCG | |  |  | | Year | Total Appeal requests received | Cases Overturned at Appeal | Cases still in process | | 2013 | 14 | 0 | 0 | | 2014 | 29 | 0 | 0 | | 2015 | 24 | 0 | 0 | | 2016 | 12 | 0 | 4 | | 2017 | 2 | 0 | 2 |   5.       How many cases were transferred to an independent review panel between 2013- present? How many of the independent reviews found in favour of the applicant   |  |  |  |  | | --- | --- | --- | --- | | Barnsley CCG | |  |  | | Year | Cases Transferred to IRP | Independent Reviews found in Favour | Cases still in process | | 2013 | 0 | 0 | 0 | | 2014 | 0 | 0 | 0 | | 2015 | 2 | 1 | 0 | | 2016 | 3 | 2 | 0 | | 2017 | 2 | 0 | 2 | | |

|  |  |
| --- | --- |
| **FOI NO: 882** | **Date Received: 26 September 2017** |
| **Request :** | |
| **Response :** | |

|  |  |
| --- | --- |
| **FOI NO: 883** | **Date Received: 26 September 2017** |
| **Request :**   1. Is your CHC process managed in-house? Or is part or all of the process outsourced to a 3rd party (e.g. CSU, Local Authority, Independent provider)? If outsourced, please state the name of the organisation and the services outsourced (all CHC, assessment, brokerage, invoice validation etc.) 2. Please provide the name and contact details for your head of CHC. 3. How many staff are engaged (including employees, contractors and agency staff) in managing your CHC process? Please indicate how many staff are involved with (a) managing patients and (b) managing finances. 4. How many active CHC funding appeals are you currently processing? 5. How many funding assessments are currently awaiting completion? 6. In financial year 16/17 what was the average number of days from completion of DST assessment to commissioning active provision? 7. In financial year 16/17 what was your total CHC spend? 8. Does the CCG use any third party technology solutions to record *patient information*  relating to CHC (Broadcare, Swift, Caretrack, QA Plus etc.)? If so, which solution(s)? If not how is this information recorded? (e.g. Excel) 9. Does the CCG use any third party technology solutions to record *financial information* (Broadcare, Caretrack, QA Plus etc.)? If so, which product(s)? If not, please advise how are invoices validated against care package details? 10. What is the renewal date of your current third party technology solution? | |
| **Response :**   1. Is your CHC process managed in-house? Or is part or all of the process outsourced to a 3rd party (e.g. CSU, Local Authority, Independent provider)? If outsourced, please state the name of the organisation and the services outsourced (all CHC, assessment, brokerage, invoice validation etc.) - The CHC service for Barnsley is managed in house 2. Please provide the name and contact details for your head of CHC.  Sheena Moreton 01226 433634. [BARNCCG.BarnsleyContinuingHelathcare@nhs.net](mailto:BARNCCG.BarnsleyContinuingHelathcare@nhs.net) 3. How many staff are engaged (including employees, contractors and agency staff) in managing your CHC process? Please indicate how many staff are involved with (a) managing patients and (b) managing finances. 4 Business Support, 8 clinical staff 4. How many active CHC funding appeals are you currently processing? 7 cases are currently active 5. How many funding assessments are currently awaiting completion? new patients 63 6. In financial year 16/17 what was the average number of days from completion of DST assessment to commissioning active provision? When DSTs are completed the patient has already had their care package commissioned by the LA and therefore we are unable to answer this 7. In financial year 16/17 what was your total CHC spend? £14,832,351 8. Does the CCG use any third party technology solutions to record *patient information*  relating to CHC (Broadcare, Swift, Caretrack, QA Plus etc.)? If so, which solution(s)? If not how is this information recorded? (e.g. Excel) Broadcare , Systmone 9. Does the CCG use any third party technology solutions to record *financial information* (Broadcare, Caretrack, QA Plus etc.)? If so, which product(s)? If not, please advise how are invoices validated against care package details? Broadcare   What is the renewal date of your current third party technology solution? 28/02/2018 | |

|  |  |
| --- | --- |
| **FOI NO: 884** | **Date Received:** |
| **Request :**  What health services does the CCG commission specifically for probation service clients (those seen by the National Probation Service, Community Rehabilitation Companies, or housed in probation Approved Premises) for:  - A) Mental health  - B) Physical health  Please describe each service (e.g. ‘a one-off health clinic in a probation office’), and give grade and hours of work for staff at the service(s)  2. Does the CCG facilitate access to mainstream (non-offender-specific) healthcare for probation service clients in any way (e.g. directly making probation staff aware of the services that it commissions and referral procedures)? If so, please could you describe how you do this? | |
| **Response :**   1. What health services does the CCG commission specifically for probation service clients (those seen by the National Probation Service, Community Rehabilitation Companies, or housed in probation Approved Premises) for:   -          A) Mental health - none  -          B) Physical health - none  Please describe each service (e.g. ‘a one-off health clinic in a probation office’), and give grade and hours of work for staff at the service(s) - Probation clients would access healthcare services as any other Barnsley resident    2.   Does the CCG facilitate access to mainstream (non-offender-specific) healthcare for probation service clients in any way (e.g. directly making probation staff aware of the services that it commissions and referral procedures)? If so, please could you describe how you do this? - no - facilitation to healthcare services is as per any other  Barnsley resident | |

|  |  |
| --- | --- |
| **FOI NO: 885** | **Date Received: 27 September 2017** |
| **Request :**  If it is not the lead commissioner, please state what CCG is the lead provider and then do not respond to any further questions.  If the NHS Barnsley CCG is the lead provider, please respond to the following:  1)      What is the geographical patch you commission GP out of hours services for and how many patients does this cover?  2)      What is the name of the current provider of GP out of hours services for this patch?  3)      How many errors and serious incidents (or equivalent) were reported to the CCG relating to GP out of hours services, in the following:  a.       2015  b.      2016  c.       2017 to date (please state the date range)  4)      Please provide copies of any reports on the service’s safety that have been produced in this period.  5)      If the CCG does not collect this information, please set out how it records and evaluates is the safety of the service, and provide any information collected that supports this. | |
| **Response :**  This is a request under the FOI Act. Can NHS Barnsley CCG please tell me whether it is the lead commissioner for GP out of hours services in its area?     Yes.  BCCG took responsibility for commissioning GP out of hours services from July 2017.  Previously the lead commissioner was NHS Rotherham CCG and the OOH service covered Barnsley And Rotherham.  If it is not the lead commissioner, please state what CCG is the lead provider and then do not respond to any further questions.   NHS Rotherham were the lead Commissioner prior to July 2017  If the NHS Barnsley CCG is the lead provider, please respond to the following:  1)      What is the geographical patch you commission GP out of hours services for and how many patients does this cover? The GP OOH service is commissioned for patients registered with a Barnsley GP practice.  2)      What is the name of the current provider of GP out of hours services for this patch? Barnsley Healthcare Federation – From July 2017  3)      How many errors and serious incidents (or equivalent) were reported to the CCG relating to GP out of hours services, in the following:   The figures below are for Barnsley CCG only  a.       2015  - N/A  b.      2016   - N/A  c.       2017 to date (please state the date range)  – 0 (July 2017 to date)  4)      Please provide copies of any reports on the service’s safety that have been produced in this period.  Prior to July 2017 our out of hours provider was CARE UK under a lead commissioner arrangement with Rotherham CCG. Reports were sent to them annually.  5)      If the CCG does not collect this information, please set out how it records and evaluates is the safety of the service, and provide any information collected that supports this.  As above, this information was previously sent to and collected by Rotherham CCG as lead commissioner. | |

|  |  |
| --- | --- |
| **FOI NO: 886** | **Date Received: 29 September 2017** |
| **Request :** | |
| **Response :**   * Advise how many maternal request caesarean sections with no obstetric, medical or significant psychological reason were paid for by your CCG between April 2016 and April 2017.   *Although CCG’s receive Maternity data including Caesarean Sections from Providers, it is not possible to identify those which would be categorised as ‘Maternal Request Caesarean Sections’ nor is it possible to identify psychological reason for performing the procedure.*   * Advise how many maternal request caesarean sections  carried out primarily for a psychological reason were paid for by your CCG between April 2016 and April 2017   *Although CCG’s receive Maternity data including Caesarean Sections from Providers, it is not possible to identify those which would be categorised as ‘Maternal Request Caesarean Sections’ nor is it possible to identify psychological reason for performing the procedure.*   * Advise on any guidance, policies or contractual agreements you have in place with Trusts setting out in what circumstances you will pay for maternal request caesareans?   *The CCG does not have any specific guidance or a policy or contractual agreement in place for maternal request caesareans.* | |

|  |  |
| --- | --- |
| **FOI NO: 887** | **Date Received: 29 September 2017** |
| **Request :**   1. Does the CCG operate a Non-Emergency Patient Transport Service (NEPTS) (Y/N)   If not, is a NEPTS service currently being considered (Y/N) Thank you for responding.   1. Does the CCG operate the NEPTS service with other CCGs – if so which CCGs? 2. Is NEPTS Health Care Professional (HCP) or Patient Led Booking (PLB) or both:   Please answer:-   * HCP Only     or * PLB only       or * Both  1. If the NEPTS service is wholly or partly PLB:    1. What date was this introduced?   (MM/YY)    2. Has PLB caused an increase in activity?   (Yes/No)    3. Which mobility categories have been most affected? | |
| **Response :**   1. Does the CCG operate a Non-Emergency Patient Transport Service (NEPTS) (Y/N)   If not, is a NEPTS service currently being considered (Y/N) Thank you for responding. - Yes     1. Does the CCG operate the NEPTS service with other CCGs – if so which CCGs?  Yes, the core NEPTS contract is commissioned on a south Yorkshire basis (Barnsley CCG, Sheffield CCG, Rotherham CCG & Doncaster CCG)      1. Is NEPTS Health Care Professional (HCP) or Patient Led Booking (PLB) or both:   Please answer:-   * HCP Only     or * PLB only       or * Both    HCP ONLY     1. If the NEPTS service is wholly or partly PLB:    1. What date was this introduced?   (MM/YY)    2. Has PLB caused an increase in activity?   (Yes/No)    3. Which mobility categories have been most affected? | |

|  |  |
| --- | --- |
| **FOI NO: 888** | **Date Received: 29 September 2017** |
| **Request :**  1. How many subject access requests did you receive the identifying paperwork for and process in 2014?  2. How many subject access requests did you receive the identifying paperwork for and process in 2015?  3. How many subject access requests did you receive the identifying paperwork for and process in 2016?  4. How many subject access requests you rejected in 2014?  5. How many subject access requests you rejected in 2015?  6. How many subject access requests you rejected in 2016?  7. What was the average cost for you to process a subject access request in 2014?  8. What was the average cost for you to process a subject access request in 2015?  9. What was the average cost for you to process a subject access request in 2016?  10. How much do you charge an individual to process a subject access request? | |
| **Response :**  1. How many subject access requests did you receive the identifying paperwork for and process in 2014?  -1  2. How many subject access requests did you receive the identifying paperwork for and process in 2015? - 1  3. How many subject access requests did you receive the identifying paperwork for and process in 2016? - 0  4. How many subject access requests you rejected in 2014? - None  5. How many subject access requests you rejected in 2015? - None  6. How many subject access requests you rejected in 2016? – N/A no requests received  7. What was the average cost for you to process a subject access request in 2014? – The CCG did not determine an average cost for a request in 2014  8. What was the average cost for you to process a subject access request in 2015? - The CCG did not determine an average cost for a request in 2015  9. What was the average cost for you to process a subject access request in 2016? – N/A no requests received  10. How much do you charge an individual to process a subject access request?  The CCG’s charging fees for access are as follows:   * £50 maximum fee where the data subject is supplied with copies of manually held records (or a combination of manual and automated records) * No fee where access (not no copies) is sought to manual records which include records from the last 40 days * £10 for granting access to automated records * £10 where access only (but no copies) is sought to manual records all over 40 days old.   The Clinical Commissioning Group reserves the right to waive all such fees at its own discretion.  To date the CCG has not charged an individual to process a subject access request. | |