

A meeting of the Patient Council will be held on Wednesday 27 February 2019 at 6.00pm at Hilder House, 49 – 51 Gawber Road, Barnsley, S75 2PY

**AGENDA**

ITEM	SESSION	LEAD	TIME
1.	<b>Welcome and apologies</b>	Chair	6.00pm
2.	<b>Actions and updates of the previous meeting held on 30 January 2019</b>	<b>PC19/02/02</b> Chair	6.05pm
<b>PRESENTATIONS/ QUESTION &amp; ANSWER SESSIONS</b>			
3.	<b>Primary Care 2019 - Update and direction of travel for the future</b>	<b>PC19/02/03</b> Julie Frampton - Senior Primary Care Commissioning Manager alongside Lynne Richards, Louise Dodson and Terry Hague – Primary Care Transformation Managers	6.10pm
<b>GENERAL</b>			
4.	<b>Any other business</b>	<b>Chair</b>	7:25pm
5.	<b>Date and time of the next meeting:</b> The next meeting will be taking place on Wednesday 27 March 2019, 6.00pm at Hilder House, 49 – 51 Gawber Road, Barnsley, S75 2PY.  <b>Future meeting dates 2019:</b> Wednesday 27 <sup>th</sup> March Wednesday 1 May (moved from 24 April due to Easter holidays) Wednesday 29 <sup>th</sup> May		7.30pm Close

**For enquiries please contact:**

Katie Pople, Secretariat Team Leader & Executive PA to Chief Finance Officer  
Barnsley CCG, Hilder House, 49 - 51 Gawber Road, Barnsley, S75 2PY  
Call 01226 433709 or email [katie.pople@nhs.net](mailto:katie.pople@nhs.net)



**Minutes of the Barnsley Patient Council meeting held on Wednesday 30 January 2019 at 6.00pm in the Boardroom, Hilder House, Barnsley CCG, 49/51 Gawber Road, Barnsley, S75 2PY.**

**PRESENT:**

Chris Millington ( <i>Chair</i> )	Barnsley Clinical Commissioning Group Lay Member for Patient & Public Engagement
Alan Higgins	Barnsley Hospital Public Governor
Jan Eldred	The Kakoty Practice PRG
Adrian England	Healthwatch Barnsley / Monk Bretton Health Centre PRG
Janet Neville	Patient, Rotherham Road Medical Centre
Pat Durie	Patient, The Dove Valley Practice / My Barnsley Too
Margaret Sheard	White Rose Surgery PRG
Herbert Youel	Patient, Caxton House Surgery

**IN ATTENDANCE:**

Emma Bradshaw	Engagement Manager, Barnsley Clinical Commissioning Group
Colin Brotherston – Barnett	Equality, Diversity & Inclusion Lead, Barnsley Clinical Commissioning Group and Barnsley Hospital NHS Foundation Trust
Carol Williams	Project Coordinator, Barnsley Clinical Commissioning Group

**APOLOGIES:**

Mike Austin	Primary Care Team, Barnsley Clinical Commissioning Group
Margaret Lindquist	Walderslade Surgery PRG
Philip Watson	Patient, Hill Brow Surgery

Agenda Item	Note	Action	Deadline
<b>PC19/01/01</b>	<b>WELCOME AND APOLOGIES</b>		
	The Chair welcomed everyone to the meeting and apologies were noted.		
<b>PC19/01/02</b>	<b>MINUTES OF THE PATIENT COUNCIL HELD ON 28 NOVEMBER 2018</b>		
	Chris provided a recap of the last meeting.  The minutes of the previous meeting held on 28 November 2018 were approved.		

Agenda Item	Note	Action	Deadline
PC19/01/03	<b>EQUALITY &amp; DIVERSITY</b>		
	<p>Colin Brotherston - Barnett, Equality, Diversity &amp; Inclusion Lead and Carol Williams – Project Coordinator for the CCG provided an introduction and overview in relation to our key organisational responsibilities regarding Equality and Diversity and highlighted the progress made against our Equality Objectives.</p> <p>The key points taken from the presentation and resulting discussion with members are highlighted below.</p>		
	<p><b>What is Equality?</b></p> <p>Equality is about creating a community in which everyone can have their say regardless of their protected characteristics which are age, disability, religion and belief, sex, marriage and civil partnership, pregnancy and maternity, gender reassignment, race and sexual orientation.</p> <p>It is also about offering equal opportunities, enabling everyone to fulfil their potential regardless of who they are.</p> <p><b>Meeting our legal duty</b></p> <p>As a public sector organisation, NHS Barnsley CCG embeds equality, diversity and human rights into all activities. To do this, we must demonstrate our commitment to: eliminating unlawful discrimination, harassment and victimisation, advancing equality of opportunity and promoting good relations</p> <p>Under the Public Sector Equality Duty (PSED) of the Equality Act 2010, the CCG has a duty to identify and achieve equality objectives.</p> <p><b>Introduction to the Equality Delivery System (EDS2)</b></p> <p>The Equality Delivery System for the NHS – EDS2, is a tool designed to help NHS organisations, in partnership with local stakeholders, to review and improve their performance for people with characteristics protected by the Equality Act 2010, and to support them in meeting the Public Sector Equality Duty.</p> <p>It is a plan to support NHS organisations to produce better results for people who use and work for NHS services.</p>		

Agenda Item	Note	Action	Deadline
	<p>There are 4 goals and 18 outcomes</p> <p>By meeting their individual needs we aim to have:</p> <ol style="list-style-type: none"> <li>1. Better health results for all</li> <li>2. Improved patient access and experience</li> <li>3. A representative and supported workforce</li> <li>4. Inclusive leadership</li> </ol> <p>In addition to the patients/service users, carers and staff from protected groups, the following groups of people are also covered under EDS2:</p> <ul style="list-style-type: none"> <li>• People who are homeless</li> <li>• People who live in poverty</li> <li>• People who are long-term unemployed</li> <li>• People in stigmatised occupations</li> <li>• People who misuse drugs</li> <li>• People with limited family or social networks</li> <li>• People who are geographically isolated</li> </ul> <p><b>The Workforce Race Equality Standard (WRES)</b></p> <p>The WRES seeks to tackle one particular aspect of equality, related to a particular protected characteristic – the consistently less favourable treatment of the Black and Minority Ethnic (BAME) workforce.</p> <p>It draws on research about both the scale and persistence of such disadvantage and the evidence of the close links between discrimination against staff and patient care.</p> <p>The WRES and EDS2 are complementary but distinct. The indicators used in the WRES, and the progress made in closing them, will assist us in implementing the EDS2.</p> <p><b>Setting our Equality Objectives</b></p> <p>We looked at lots of information to identify what our objectives needed to be, including monitoring data on service access, patient experience and engagement with local interest groups.</p> <p>We then gathered this information and shared it with a range of our local stakeholders for their input.</p> <p>By working with our partners and members of the public, we could listen to feedback and this helped form our most</p>		

Agenda Item	Note	Action	Deadline
	<p>recent equality objectives (2016-18) which were as follows;</p> <ol style="list-style-type: none"> <li>1. Improving and signposting the range of communication options available to all providers to meet patients' individual needs when accessing and using services.</li> <li>2. Building on the Local Authority's commitment to make Barnsley a Dementia Friendly Community, ensure we maximise our ability as commissioners to ensure providers services meet the needs of people with Dementia and those of their family and friends.</li> </ol> <p><b>Measuring our progress</b></p> <p>In relation to meeting stated equality objectives, CCGs compile a summary report detailing evidence of the steps taken in order to meet these and rate themselves against each of the criteria set against the 4 areas and 18 outcomes.</p> <p>Following completion of this, we have asked key stakeholder groups if they agreed with our self -assessment in relation to the gradings which can be any one or a combination of the following;</p> <ol style="list-style-type: none"> <li>1. Undeveloped - meaning we're not doing well</li> <li>2. Developing - meaning we're doing just about ok</li> <li>3. Achieving - meaning we're doing well</li> <li>4. Excelling - meaning we're doing very well</li> </ol> <p>Colin provide an overview of the CCG's progress in relation to meeting the objectives via the EDS2 Summary Report and highlighted that engagement and consultation has taken place with a number of the local groups and equality forums including the LGBT Forum, Deaf Forum and Disability Forum in relation to discussing and grading these against the criteria.</p> <p>It was noted that a number of improvements had been made in relation to meeting the objectives over the past two years and as a result a number of areas within our self - assessment grading have improved.</p> <p>Discussion took place in relation to the grading and how this can differ and be at different stages dependent on if services are new and developing.</p> <p>The group discussed the perceived lack of diversity within the Borough and asked if any issues had been faced in relation to attracting staff from out of area to come and work within our local NHS organisations. It was highlighted that</p>		

Agenda Item	Note	Action	Deadline
	lots of work is being undertaken locally across local health and care partners in relation to developing and expanding the local workforce and attracting the best talent to the local area.		
	The Chair and Patient Council members thanked Colin and Carol for attending the meeting and for their presentation.		
<b>PC19/01/04</b>	<b>ANY OTHER BUSINESS</b>		
	None highlighted.		
<b>PC19/01/05</b>	<b>DATE AND TIME OF THE NEXT MEETING</b>		
	<p>The next meeting of the Patient Council will be held on Wednesday 27 February 2019 at 6.00pm, in the Boardroom Hilder House, 49 – 51 Gawber Road, Barnsley, S75 2PY.</p> <p><b>Future Meeting Dates 2019</b>  27 March  1 May (meeting moved from 24 April due to Easter holidays)  29 May</p>		