Medication Management Service – COVID-19 – V5 March 2022

In response to COVID-19 amendments to Medication Management Service Guidance and Specification have been necessary to support capacity and resources within the health and care systems in Barnsley, this will also support new discharge processes that have been implemented in Barnsley.

Service user identified as having medication support need included as part of a formal package of care, does the service user have family or carer that can safely support with medication?

Yes → No further **action**

No ↓

Referral for MMS to be completed and pharmacy to confirm acceptance of referral and ongoing supply of medicines, MAR charts and where appropriate delivery, referral to be completed by;

1. **Staff involved in putting in place and/or reviewing a formal package of care. i.e. Social Care , Re-enablement, Discharge Liaison**
2. **If there are no staff involved with the client described within point 1 (above) then the referral form can be completed by clinical staff directly involved with the patients care i.e. Neighbourhood Nursing Service (NNS) nurses, Continuing Health Care, GP's, GP Practice Nurses or Clinical Pharmacists working within GP surgeries;**

Please ensure the service user or their representative has consented to receiving a formal package of care and also verbally to a referral to this service

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Refer to NNS for medication support via 01226 644575, or via NHS email at

swy-tr.rightcarebarnsleyintegratedspa@nhs.net

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Community pharmacy process for delivery of the Medication Management Service (this section is a guide for the accepting community pharmacy to determine how to deliver the MMS to the service user based on resource and capacity, this should not delay handover to the service user's confirmed care agency or re-ablement team)

Option 1: Preferred option

Provide the domiciliary care provider with a MAR chart and medicines dispensed into original packs or an MDS (whichever is practical for the pharmacy) – consideration to MDS only being provided where there is reablement potential.

Option 2:

Provide the MMS review over the telephone and provide a care plan from information provided. Implementing any necessary adaptation e.g. Monitored Dosage System (MDS) provided where appropriate.

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Once the pharmacy has agreed to accepting the MMS referral and have confirmed they will provide ongoing MAR charts and supply/delivery of medications then the MMS is completed and the care agency/re-ablement is able to take over the medication administration. Lack of pharmacy patient review should not be a barrier to transfer of care from neighbourhood nursing teams to care/re-ablement agencies (see option 2 above.) ***Pharmacies may wish to carry out a MMS patient review with the patient following confirmation to establish any additional needs and adaptations such as dose rationalisation - these must be communicated with administering care agency/re-ablement teams.***

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DN visits and carries out assessment of service user, where appropriate DN completes a MAR chart for the care agency/reablement to administer from in line with discharge summary – and confirms there is adequate supply of medication in the service user's home.

MAR chart to be shared with accepting pharmacy - please confirm preferred method of transmission i.e. NHSmail

NNS to continue support until pharmacy has confirmed acceptance of referral and ongoing supply of medicines, MAR charts and where appropriate delivery. Once confirmation of acceptance received NNS to contact care agency/re-ablement to confirm they can now take over the service user's medication administration.

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NNS fully withdraw their service

For any issues relating to the Medication Management service please contact the medicines management team on 01226 433616 or email Janine.lee@nhs.net